



**New York City Anti-Violence Project**  
116 Nassau Street, 3<sup>rd</sup> Floor  
New York, New York 10038  
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212.714.1141 24-hour hotline

## **JOB ANNOUNCEMENT – CLIENT ADVOCACY SPECIALIST**

**The New York City Anti-Violence Project (AVP) is excited to welcome a new member to our team!** We are looking for a candidate who is passionate about breaking down systemic barriers so survivors of violence can receive the support and care they need. They will be part of a small but fierce advocacy team within the Client Services department and would be supervised by the Manager of the Economic Empowerment and Advocacy Programs.

**AVP empowers** lesbian, gay, bisexual, transgender, queer (LGBTQ), and HIV-affected communities and allies to end all forms of violence through organizing and education and supports survivors through counseling and advocacy. We were one of the first LGBTQ anti-violence organizations in the country and are a national leader in the anti-violence movement.

Historically, LGBTQ and HIV-affected survivors of violence have experienced discrimination, bias, and violence when attempting to access institutional services or support. **The Client Advocacy Specialist will help survivors navigate** said process by providing advocacy, accompaniment, information, and referrals. The Client Advocacy Specialist will support AVP's 24-hour English/Spanish hotline by providing crisis intervention and support to callers, and will have ongoing short- and long-term clients. The Client Advocacy Specialist will coordinate with the Community Organizing and Public Advocacy department in conducting outreach, community education, and public training around intersecting forms within and against LGBTQ and HIV-affected communities across New York City.

**The ideal person for this job** has experience providing direct advocacy services to survivors of violence and has a working knowledge of navigating mainstream domestic and sexual violence victim service systems, including community-based organizations and the civil and criminal legal system. A commitment to ending violence within and against LGBTQ and HIV-affected people and communities is a must.

Candidates fluent in Spanish in addition to English, are strongly encouraged to apply.

### **Applicants should:**

- Be comfortable and confident in working in a multi-disciplinary, direct service / crisis management setting,
- Have the capacity to set effective boundaries and honor confidentiality,
- Be detail-oriented, and ready to dive into trauma-informed, anti-violence work with queer, trans, and HIV-affected communities.

### **This position offers the opportunity to work in an organization that:**

- Approaches our work from anti-oppressive and trauma-informed principles, internally and externally, recognizing we always have room to grow;
- Values collaboration and creativity in our passionate team;
- Centers the work on those most impacted by violence, working to find community-based and community-led solutions;
- Is committed to providing strong supervisory support and professional development opportunities.

**This is an at-will, non-exempt position with a salary of \$50,000.00. Hours are generally 10am – 6pm, Monday through Friday but requires some work during the evening and/or weekend to support AVP's 24-hour hotline on a rotational basis. This position is based in the AVP office in Manhattan, but is currently remote due to COVID-19.**

**Good benefits and working environment.** Benefits include, but are not limited to, paid time off amounting to over 5 weeks in first year of employment plus generous sick time, medical, dental, vision, life, and disability insurance, 403(b) retirement investment plan (employee contribution only), flexible spending accounts for medical and transit costs, pooled sick leave, paid family leave, and flexible/remote work options.

**Interested applicants can upload their resume and cover letter to <https://bit.ly/avpishiring> by September 24, 2021.**

No phone calls, please. Candidates will be notified if we are seeking an interview; because of the high volume of responses, it will not be possible to respond to all inquiries. Interviews will be scheduled on a rolling basis.

*AVP is committed to providing equal employment opportunity to all qualified individuals and endeavors to hire individuals of diverse races, colors, creeds, ethnicities, religions, genders, gender identities or expressions, ages, sexes, sexual orientations, national origins, disabilities, and citizen, marital, veteran and HIV statuses. There is no minimum education requirement for this position.*